



# ADVENTICA

## BIRTHDAY F.A.Q.

Before booking a birthday party room, please read the following information.

### **BIRTHDAY PARTY PRICE**

A birthday price includes a birthday room price (depending on a size and day / time of the planned birthday party); a number of children (if it increases the agreed one, an additional fee applies); ordered treats, refreshments and additional services); a downpayment. All prices are given in the ADVENTICA pricelist . In case you want to celebrate longer, we can offer you a discount for an additional time slot.

The hero of the day got sick unexpectedly? No worries, contact us and get assistance in changing the date. Please understand that last minute changes cannot be refunded.

### **TIME SLOTS**

Birthday parties can be arranged on available time slots. The availability depends on the type of the room and the date of the party. Please find a suitable room and check the prices in the party room booking system.

### **DURATION**

Your birthday party can continue for 2.5 hours, including the time for cleaning the room. You can start preparing the room for the big celebration 15 minutes before the booked time and "check out" should be done immediately after the party time is over. If you prefer to celebrate longer we recommend to book to time slots in a row. Of course, we will offer a discount for the second one!

### **BIRTHDAY ROOMS**

We offer 3 sizes of the rooms: small (for 10 children), medium (for 15 children), large (for 25 children). More about the ADVENTICA birthday rooms.

### **REGISTRATION PROCEDURE**

You can register and pay for a birthday party on the ADVENTICA website or you can call us or make reservation at the ADVENTICA reception.

It is suggested to arrive a bit in advance, around 15 min before the party starts. At our reception, we will



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check your order, make any adjustments if required (e.g. fewer or more guests, treats and refreshments need to be ordered etc.), provide you with bracelets and show to your birthday room.

### ORDER AND SAFETY

When leaving the birthday room, it should be clean and tidy. We will take care of garbage bags. It is strictly forbidden to light table fireworks, sparklers or any other flammables. Birthday candles is the only exception.

### SECURITY DEPOSIT

The security deposit is refunded at the registration desk to the person who booked the room after the party. Refunding condition: a timely vacated and cleaned room. The security deposit is refunded in cash despite the original party payment method.

### ADULT GUESTS

Each child attending the birthday party is allowed to come with two adults without any additional fee. Any extra adults will be charged 5 Eur per person.

### TREATS

A birthday party without a cake and sweets? No way! Please bring your own food to the party in ADVENTICA.

### WHAT I CAN FIND IN THE BIRTHDAY ROOM?

A table and chairs. A kettle to boil water and a vase for flowers. If required, we will lend you a knife to cut the cake or matches to light cake candles. Please be sure to bring disposable cups, plates and cutlery, too.

### INVITATIONS AND MESSAGES OF THANKS

Birthday heroes can prepared invitations and messages of thanks using our [ADVENTICA templates](#). Moreover, nice presents for your guests can be found in the park – just tell us.

### VISITOR'S CLOTHING

It is forbidden to wear shoes or play barefoot in [ADVENTICA](#). We suggest wearing socks with a rubber sole



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socks. Proper socks are available in the park as well. Additionally, we suggest taking care of comfortable outfit: a perfect choice would be sportswear for free movement. And in the trampoline area, it is necessary to cover as much of the body as possible – to wear a long sleeved T-shirt and long trousers.